SAMSUNG

GT-C3010S

Mobile Phone
user manual

- Some contents in this manual may differ from your phone depending on the software of the phone or your service provider.

www.samsung.com

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safety and usage information

Comply with the following precautions to avoid dangerous or illegal situations and ensure peak performance of your mobile phone.

Safety precautions

Drive safely at all times

Avoid using your phone while driving and obey all regulations that restrict the use of mobile phones while driving. Use hands-free accessories to increase your safety when possible.

Follow all safety warnings and regulations

Comply with any regulations that restrict the use of a mobile phone in a certain area.

Use only Samsung-approved accessories

Using incompatible accessories may damage your phone or cause injury. In case of headsets, mono headsets are not available. Use stereo headsets only.

Turn off the phone near medical equipment

Your phone can interfere with medical equipment in hospitals or health care facilities. Follow all regulations, posted warnings, and directions from medical personnel.

Turn off the phone or disable the wireless functions when in an aircraft

Your phone can cause interference with aircraft equipment. Follow all airline regulations and turn off your phone or switch to a mode that disables the wireless functions when directed by airline personnel.

Specific Absorption Rate (SAR) certification information

Your phone conforms to European Union (EU) standards that limit human exposure to radio frequency (RF) energy emitted by radio and telecommunications equipment. These standards prevent the sale of mobile phones that exceed a maximum exposure level (known as the Specific Absorption Rate, or SAR) of 2.0 watts per kilogram.

During testing, the maximum SAR recorded for this model was 0.734 watts per kilogram. In normal use, the actual SAR is likely to be much lower, as the phone has been designed to emit only the RF energy necessary to transmit a signal to the nearest base station. By automatically emitting lower levels when possible, your phone reduces your overall exposure to RF energy.

For more information about the SAR and related EU standards, visit the Samsung mobile phone website.

Safety warnings

Keep your phone away from small children and pets

Keep your phone and all accessories out of the reach of small children or animals. Small parts may cause choking or serious injury if swallowed.

Protect your hearing

Listening to a headset at high volumes can damage your hearing. Use only the minimum volume setting necessary to hear your conversation or music.

Install mobile phones and equipment with caution

Ensure that any mobile phones or related equipment installed in your vehicle are securely mounted. Avoid placing your phone and accessories near or in an air bag deployment area. Improperly installed wireless equipment can cause serious injury when air bags inflate rapidly.

Protect batteries and chargers from damage

- Avoid exposing batteries to very cold or very hot temperatures (below 0° C/32° F or above 45° C/ 113° F). Extreme temperatures can reduce the charging capacity and life of your batteries.
- Prevent batteries from contacting metal objects, as this can create a connection between the + and – terminals of your batteries and lead to temporary or permanent battery damage.
- Never use a damaged charger or battery.

Handle your phone carefully and sensibly

- Do not allow your phone to get wet—liquids can cause serious damage. Do not handle your phone with wet hands. Water damage to your phone can void your manufacturer's warranty.
- Avoid using or storing your phone in dusty, dirty areas to prevent damage to moving parts.
- Your phone is a complex electronic device—protect it from impacts and rough handling to avoid serious damage.
- Do not paint your phone, as paint can clog moving parts and prevent proper operation.
- If your phone has a camera flash or ligth, avoid using it close to the eyes of children or animals.
- Your phone may be damaged by exposure to magnetic fields. Do not use carrying cases or accessories with magnetic closures or allow your phone to come in contact with magnetic fields for extended periods of time.

Handle and dispose of batteries and chargers with care

- Use only Samsung-approved batteries and chargers specifically designed for your phone. Incompatible batteries and chargers can cause serious injuries or damage to your phone.
- Never dispose of batteries or phones in a fire. Follow all local regulations when disposing used batteries or phones.
- Never place batteries or phones on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode when overheated.
- Never crush or puncture the battery. Avoid exposing the battery to high external pressure, which can lead to an internal short circuit and overheating.

Avoid interference with pacemakers

Maintain a minimum of 15 cm between mobile phones and pacemakers to avoid potential interference, as recommended by manufacturers and the independent research group, Wireless Technology Research. If you have any reason to suspect that your phone is interfering with a pacemaker or other medical device, turn off the phone immediately and contact the manufacturer of the pacemaker or medical device for guidance.

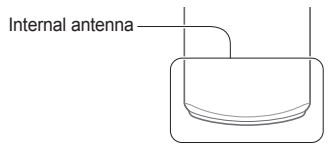
Avoid interference with other electronic devices

Your phone emits radio frequency (RF) signals that may interfere with unshielded or improperly shielded electronic equipment, such as pacemakers, hearing aids, medical devices, and other electronic devices in homes or vehicles. Consult the manufacturers of your electronic devices to solve any interference problems you experience.

Important usage information

Use your phone in the normal position

Avoid contact with your phone's internal antenna.



Allow only qualified personnel to service your phone

Allowing unqualified personnel to service your phone may result in damage to your phone and will void your warranty.

Turn off the phone in potentially explosive environments

Do not use your phone at refuelling points (service stations) or near fuels or chemicals. Turn off your phone whenever directed by warning signs or instructions. Your phone could cause explosions or fire in and around fuel or chemical storage and transfer areas or blasting areas. Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the phone, its parts, or accessories.

Reduce the risk of repetitive motion injuries

While using your phone, hold the phone with a relaxed grip, press the keys lightly, use special features that reduce the number of keys you have to press (such as templates and predictive text), and take frequent breaks.

Do not use your device during a thunderstorm

Your device may malfunction and your risk of electric shock is increased.

Ensure maximum battery and charger life

- Avoid charging batteries for more than a week, as overcharging may shorten battery life.
- Over time, unused batteries will discharge and must be recharged before use.
- Disconnect chargers from power sources when not in use.
- Use batteries only for their intended purpose.

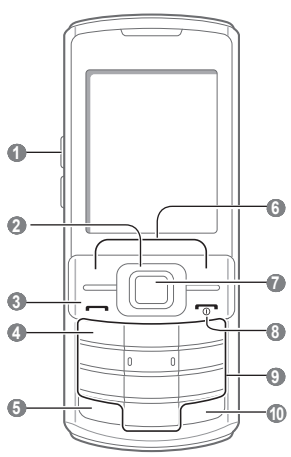
Handle SIM cards and memory cards with care

- Do not remove a card while the phone is transferring or accessing information, as this could result in loss of data and/or damage to the card or phone.
- Protect cards from strong shocks, static electricity, and electrical noise from other devices.
- Frequent writing and erasing will shorten the life span of memory cards.
- Do not touch gold-coloured contacts or terminals with your fingers or metal objects. If dirty, wipe the card with a soft cloth.

Ensure access to emergency services

Emergency calls from your phone may not be possible in some areas or circumstances. Before travelling in remote or undeveloped areas, plan an alternate method of contacting emergency services personnel.

Phone layout



1 **Volume key**
In Idle mode, adjust the key tone volume; Send an SOS message
▶ *Activate and send an SOS message*

2 **4-way navigation key**
In Idle mode, access user-defined menus (depending on your service provider, pre-defined menus may differ); In Menu mode, scroll through menu options

3 **Dial key**
Make or answer a call; In Idle mode, retrieve recently dialled, missed, or received numbers

4 **Voice mail service key**
In Idle mode, access voice mails (press and hold)

5 **Keypad lock key**
In Idle mode, lock the keys (press and hold)

6 **Softkeys**
Perform actions indicated at the bottom of the display

7 **Confirm key**
In Idle mode, access Music player; In Menu mode, select the highlighted menu option or confirm an input

8 **Power/Menu exit key**
Turn the phone on and off (press and hold); End a call; In Menu mode, cancel input and return to Idle mode

9 **Alphanumeric keys**

10 **Silent profile key**
In Idle mode, activate or deactivate the silent profile (press and hold)

Your phone accepts microSD™ memory cards up to 8 GB (depending on memory card manufacturer and type).

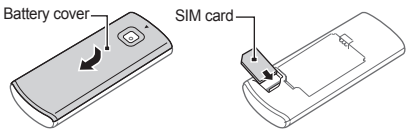
Your phone displays the following status indicators on the top of the screen:

Icon	Description
	Signal strength
	GPRS network connected
	EDGE network connected
	Call in progress
	Call diverting active
	SOS message feature activated
	Alarm activated
	Connecting to secured web page
	Synchronised with PC
	Roaming (outside of normal service area)

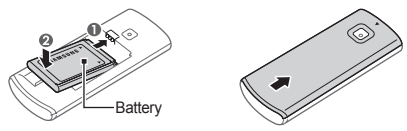
Icon	Description
	Bluetooth activated
	New message
	New voice mail message
	Music playback in progress
	FM radio on
	Memory card inserted
	Normal profile activated
	Silent profile activated
	Battery power level
	Current time

Install the SIM card and battery

1. Remove the battery cover and insert the SIM card.

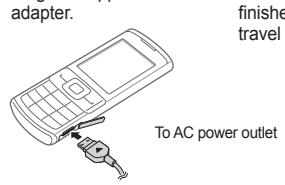


2. Insert the battery and replace the battery cover.



Charge the battery

1. Plug the supplied travel adapter.
2. When charging is finished, unplug the travel adapter.



Do not remove the battery from the phone before unplugging the travel adapter first. Otherwise, the phone may be damaged.

Instructional icons

	Note: notes, usage tips, or additional information
→	**Followed by**: the order of options or menus you must select to perform a step; for example: In Menu mode, select **Messages** → **Create message** (represents **Messages**, followed by **Create message**)
[ ]	**Square brackets**: phone keys; for example: [ ] (represents the Power/Menu exit key)
< >	**Angled brackets**: softkeys that control different functions at each screen; for example: <**OK**> (represents the **OK** softkey)

Turn your phone on or off

To turn your phone on,

1. Press and hold [ ].
2. Enter your PIN and press <**OK**> (if necessary).

To turn your phone off, repeat step **1** above.

Access menus

To access your phone's menus,

1. In Idle mode, press the Confirm key to access Menu mode.
2. Use the Navigation key to scroll to a menu or option.
3. Press <**Select**>, <**Save**>, or the Confirm key to confirm the highlighted option.
4. Press <**Back**> to move up one level; Press [ ] to return to Idle mode.

Make a call

1. In Idle mode, enter an area code and a phone number.
2. Press [ ] to dial the number.
3. To end the call, press [ ].

In noisy environment, you may have difficulty hearing the calls while using the speakerphone feature. For better audio performance, use the normal phone mode.

Answer a call

1. When a call comes in, press [ ].
2. To end the call, press [ ].

Adjust the volume

To adjust the volume of the ringtone

1. In Menu mode, select **Settings** → **Phone profiles**.
2. Scroll to the phone profile you are using.
3. Press <**Options**> → **Edit**.
4. Select **Call alert volume**.
5. Scroll left or right to adjust the volume level.
6. Press <**Select**>.
7. Press <**Save**>.

To adjust the volume of voice during a call

While a call is in progress, press the Volume key up or down to adjust the earpiece volume.

Change your ringtone

1. In Menu mode, select **Settings** → **Phone profiles**.
2. Scroll to the phone profile you are using.
3. Press <**Options**> → **Edit**.
4. Select **Voice call ringtone**.
5. Select a ringtone category → a ringtone.
6. Press <**Save**>.

Call a recently dialled number

1. In Idle mode, press [ ].
2. Scroll left or right to select a call type.
3. Scroll up or down to select a number or name.
4. Press the Confirm key to view details of the call or [ ] to dial the number.

Enter text

To change the text input mode

- Press and hold [#] to switch to an input mode. Depending on your region, you may be able to access an input mode for your specific language.
- Press [#] to change case or switch to Number mode.
- Press [*] to switch to Symbol mode.

T9 mode

1. Press the appropriate alphanumeric keys to enter an entire word.
2. When the word displays correctly, press [**0**] to insert a space. If the correct word does not display, select an alternate word from the list that appears.

ABC mode

Press the appropriate alphanumeric key until the character you want appears on the display.

Number mode

Press the appropriate alphanumeric key to enter a number.

Symbol mode

Press the appropriate alphanumeric key to select a symbol.

- To move the cursor, press the Navigation key.
- To delete characters one by one, press <**Clear**>. To delete all of the characters, press and hold <**Clear**>.
- To insert a space between characters, press [**0**].
- To enter punctuation marks, press [**1**].

Add a new contact

1. In Idle mode, enter a phone number and press <**Options**>.
2. Select **Save contact** → a memory location (phone or SIM) → **New**.
3. Select a number type (if necessary).
4. Enter contact information.
5. Press the Confirm key or <**Options**> → **Save** to add the contact to memory.

Send and view messages

To send a text or multimedia message

1. In Menu mode, select **Messages** → **Create message**.
2. Enter a destination number and scroll down.
3. Enter the message text.
   For sending as a text message, skip to step 5.
   For attaching multimedia, continue with step 4.
4. Press <**Options**> → **Add multimedia** and add an item.
5. Press the Confirm key to send the message.

To view text or multimedia messages

1. In Menu mode, select **Messages** → **Inbox**.
2. Select a text or multimedia message.

Use the mobile tracker 2.0

To activate the mobile tracker

This feature helps track your phone when it is stolen or when someone tries to use your phone using other SIM card, the phone will automatically send the preset tracking message to family or friends. This feature may be unavailable due to certain features supported by your service provider.

1. In Menu mode, select **Settings** → **Security** → **Mobile tracker 2.0**.
2. Press **OK** to set a phone lock password.
3. Enter a new 4-to 8-digit password and press <**OK**>.
4. Enter the new password again and press <**OK**>.
5. Select **Settings**.
6. Enter a new 8-digit password for the mobile tracker and press <**OK**>.
7. Enter the new password againg and press <**OK**>.
8. Scroll left or right to **On**.
9. Scroll down and press the Confirm key to open the recipient list.
10. Press the Confirm key to open your contact list.
11. Scroll to a contact and press the Confirm key.
12. Select a number (if necessary).
13. Press <**Options**> → **Add** to return to the recipient list.
14. Press <**Options**> → **OK** to save the recipients.
15. Scroll down and enter the sender's name.
16. Press the Confirm key → <**Accept**>.

To change the password for the mobile tracker, select **Change Mobile tracker 2.0 Password**.

To access a remote phone

If a remote phone has the mobile tracker 2.0 feature and it is activated, you can get contacts, delete data, forward calls, and get location information of the remote phone.

To get contacts of the remote phone,

1. In Menu mode, select **Settings** → **Security** → **Mobile tracker 2.0** → **Access remote phone** .
2. Enter the phone number of the remote phone and scroll down.
3. Enter the mobile tracker password of the remote phone and press <**OK**>.
4. Select **Get Contact**.
5. Enter the name of the contact you want to retrieve and press <**OK**>.
   Your phone will receive a text message with the contact information.

To delete data on the remote phone,

1. In Menu mode, select **Settings** → **Security** → **Mobile tracker 2.0** → **Access remote Phone** .
2. Enter the phone number of the remote phone and scroll down.
3. Enter the mobile tracker password of the remote phone and press <**OK**>.
4. Select **Delete User Data**.
5. Press <**Yes**>.
   A call log list, Phonebook contacts, and all messages of the remote phone will be deleted.

To forward calls to another phone,

1. In Menu mode, select **Settings** → **Security** → **Mobile tracker 2.0** → **Access remote Phone** .
2. Enter the phone number of the remote phone and scroll down.
3. Enter the mobile tracker password of the remote phone and press <**OK**>.
4. Select **Set call diverting**.
5. Enter the phone number to which incoming calls of the remote phone will be forwarded.
6. Press <**Options**> → **Activate**.
   All incoming calls of the remote phone will be forwarded to the new phone number.

To get location information,

1. In Menu mode, select **Settings** → **Security** → **Mobile tracker 2.0** → **Access remote Phone** .
2. Enter the phone number of the remote phone and scroll down.
3. Enter the mobile tracker password of the remote phone and press <**OK**>.
4. Select **Get location information**.
5. Press <**Send**>.
   You will receive a text message with the remote phone's location information.

Activate and send an SOS message

In an emergency, you can send SOS messages to your family or friends for help.

To activate the SOS message

1. In Menu mode, select **Messages** → **Settings** →**SOS messages** → **Sending options**.
2. Scroll left or right to **On**.
3. Scroll down and press the Confirm key to open the recipient list.
4. Press <**Options**> → **Phonebook** to open your contact list.
5. Scroll to a contact and press the Confirm key.
6. Select a number (if necessary).
7. When you are finished selecting contacts, press <**Select**> to return to the recipient list.
8. Press <**Options**> → **Save** to save the recipients.
9. Scroll down and set the number of times to repeat the SOS message.
10. Press <**Save**> → <**Yes**>.

To send an SOS message

1. With the keys locked, press the Volume key down four times to send an SOS message to preset numbers.
   The phone switches to SOS mode and sends the preset SOS message.
2. To exit SOS mode, press [ ].

Use the Bluetooth messenger

Learn to chat with your family or friends instantly via the Bluetooth wireless feature.

1. In Menu mode, select **Messages** → **Bluetooth messenger**.
2. Press <**Yes**> to turn on the Bluetooth wireless feature (if necessary).
3. Press <**Options**> → **Search Bluetooth contact** → **Search for new devices**.
4. Scroll to a device and press <**Select**>.
5. Enter a PIN for the Bluetooth wireless feature or the other device's Bluetooth PIN, if it has one, and press <**OK**>.
   When the owner of the other device enters the same PIN or accepts the connection, pairing is complete.
6. Enter your message and press the Confirm key.

Use the camera

Capture photos

1. In Menu mode, select **Camera**.
2. Rotate the phone anti-clockwise to landscape view.
3. Aim the lens at the subject and make any adjustments.
4. Press the Confirm key to take a photo.
5. Press <> to take another photo (step 3).

View photos

In Menu mode, select **My files** → **Images** → **My photos** → a photo file.

Listen to music

1. In Menu mode, select **Music player**.
2. Select a music category → a music file.
3. Control playback using the following keys:

Key	Function
Confirm	Pause or resume playback
Volume	Adjust the volume
Navigation	• Left: Restart playback; Skip backward (press within 3 seconds); Scan backward in a file (press and hold) • Right: Skip forward; Scan forward in a file (press and hold) • Up: Open the playlist • Down: Stop playback

If you select **My files** → **Memory card** → a music file, you cannot skip forward or backward during playback.